

MYSOLIDWORKS PROFESSIONAL - ACTIVATION

What is MySolidWorks? Do I have a Professional account?

MySolidWorks is the official SOLIDWORKS community website. This resource is extremely valuable to SOLIDWORKS users and is available in three levels:

MYSOLIDWORKS

-  MySolidWorks Search – Get the best answers to questions from across all SOLIDWORKS community resources in one location
-  10+ hours of online training content
-  Free access for anyone

MYSOLIDWORKS STANDARD

-  MySolidWorks Search – Get the best answers to questions from across all SOLIDWORKS community resources, Knowledge Base and advanced forum sections in one location
-  30+ hours of online training content
-  MySolidWorks Drive
-  Access to MySolidWorks Manufacturing Network
-  Access to My VAR
-  Included with SOLIDWORKS subscription

MYSOLIDWORKS PROFESSIONAL

-  MySolidWorks Search – Get the best answers to questions from across all SOLIDWORKS community resources, Knowledge Base and advanced forum sections in one location
-  100+ hours of online training content
-  Online SOLIDWORKS Certification prep-courses
-  MySolidWorks Drive
-  Access to MySolidWorks Manufacturing Network
-  Access to My VAR
-  Additional cost for SOLIDWORKS subscription services customers

For more information please visit my.solidworks.com or see the MySolidWorks Professional announcement [HERE](#).

If you are a GoEngineer customer your SOLIDWORKS serial number grants you access to MySolidWorks Standard.

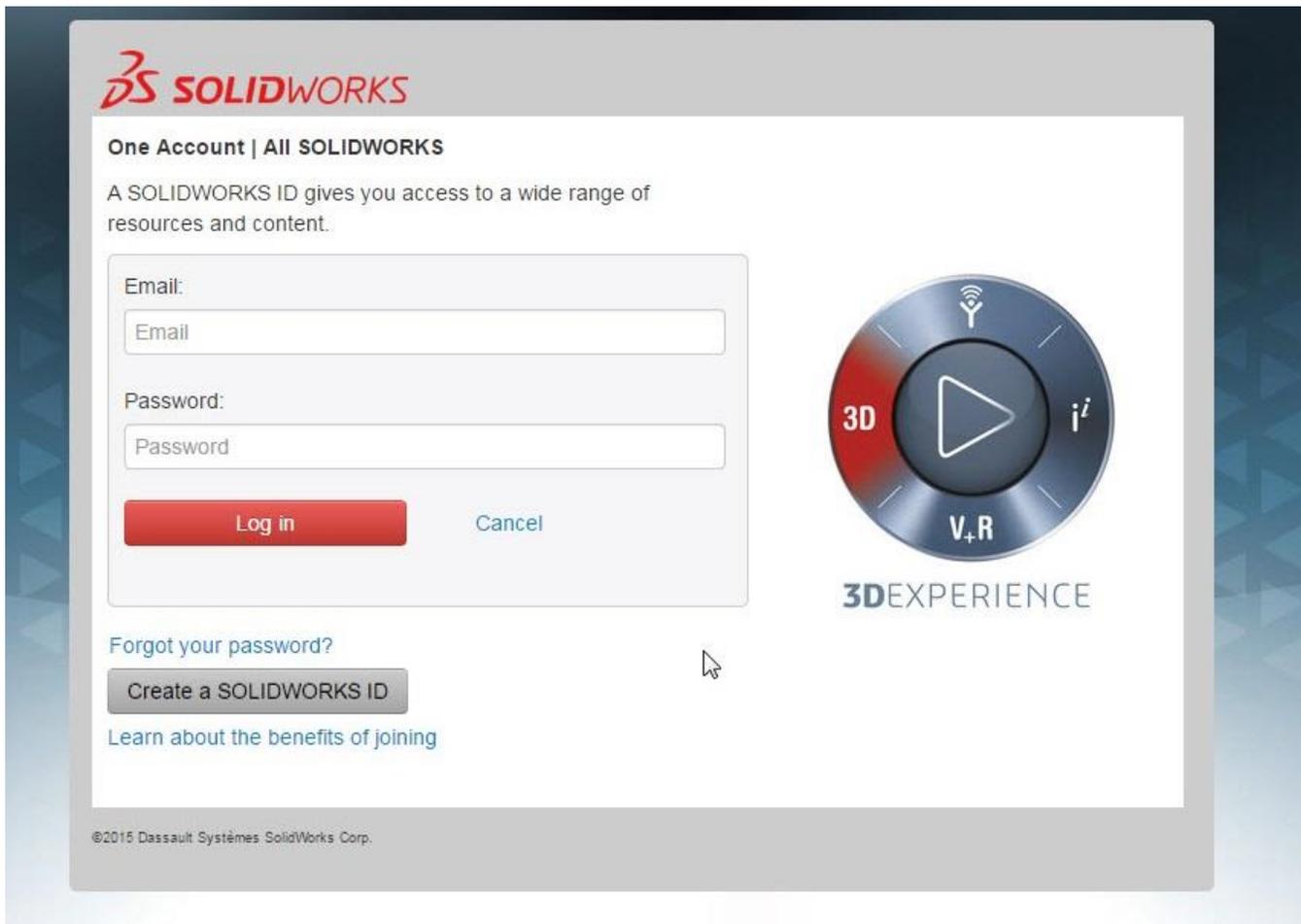
To upgrade to a MySolidWorks Professional account please contact your GoEngineer account manager. Once you have upgraded you will receive a MySolidWorks Professional serial number from SolidWorks that must be used to access your MySolidWorks Professional account.

NOTE: Your MySolidWorks Professional serial number is NOT the same as your SOLIDWORKS serial number.

I CONTACTED MY GOENGINEER ACCOUNT MANAGER AND UPGRADED TO MYSOLIDWORKS PROFESSIONAL. NOW WHAT?

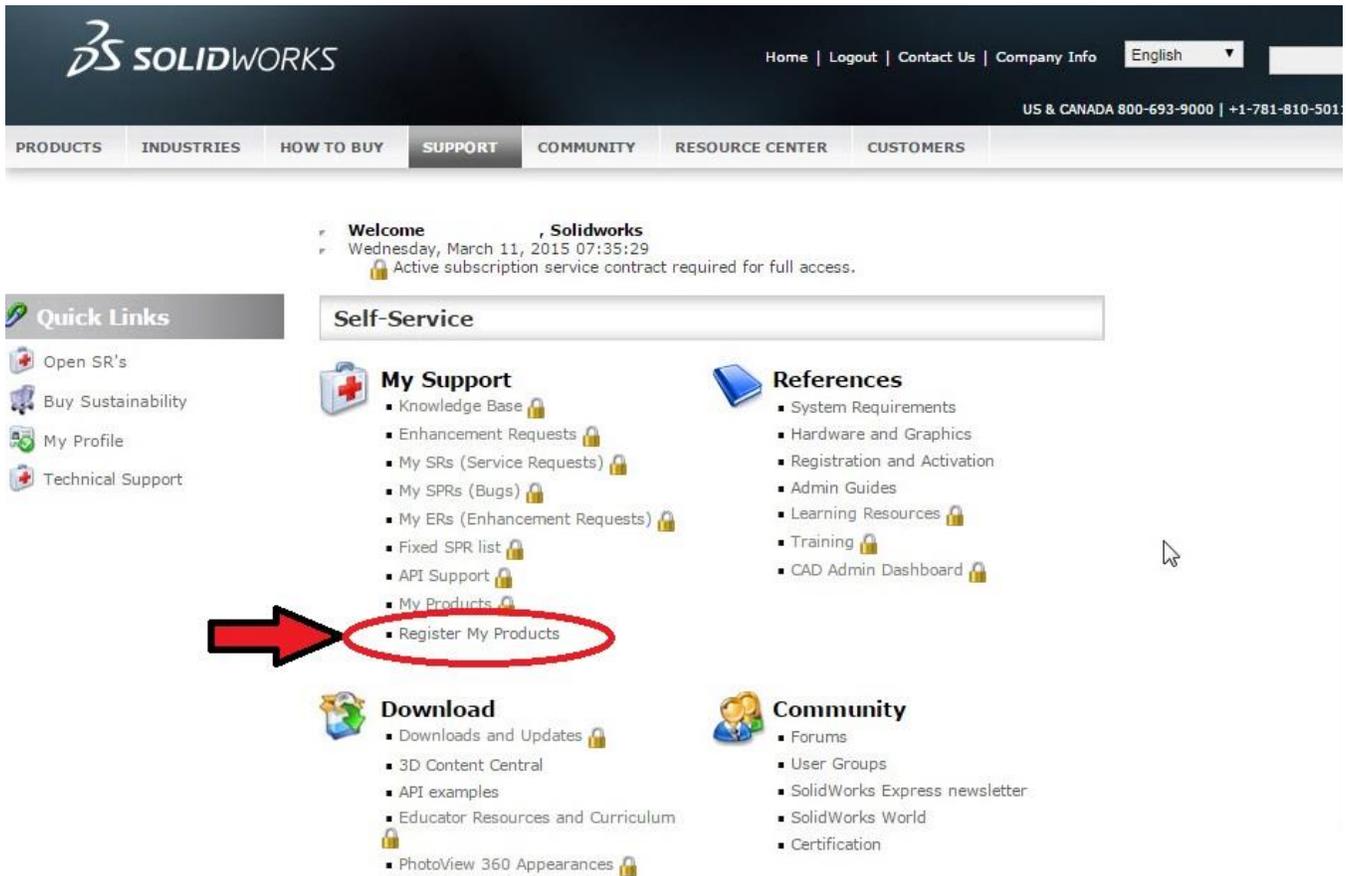
ACTIVATING YOUR MYSOLIDWORKS PROFESSIONAL ACCOUNT

- Go to the SOLIDWORKS Customer Portal (<https://customerportal.solidworks.com/>)
- Login to the portal using your existing login information or if you do not have a login click the “Create a SOLIDWORKS ID” button and use your company email to create your ID



The screenshot shows the SolidWorks login interface. At the top left is the SolidWorks logo. Below it, the text reads "One Account | All SOLIDWORKS" and "A SOLIDWORKS ID gives you access to a wide range of resources and content." The login form includes fields for "Email:" and "Password:", a red "Log in" button, and a "Cancel" link. To the right of the form is a circular graphic with a play button in the center, surrounded by icons for 3D, V+R, and i, with the text "3DEXPERIENCE" below it. At the bottom left of the form area, there are links for "Forgot your password?", a "Create a SOLIDWORKS ID" button, and "Learn about the benefits of joining". The footer of the page contains the copyright notice "©2015 Dassault Systèmes SolidWorks Corp."

- Once logged into the customer portal, click on the SUPPORT tab and select “Register My Products”



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US & CANADA 800-693-9000 | +1-781-810-5011

PRODUCTS INDUSTRIES HOW TO BUY **SUPPORT** COMMUNITY RESOURCE CENTER CUSTOMERS

Welcome, Solidworks
Wednesday, March 11, 2015 07:35:29
Active subscription service contract required for full access.

Quick Links

- Open SR's
- Buy Sustainability
- My Profile
- Technical Support

Self-Service

My Support

- Knowledge Base
- Enhancement Requests
- My SRs (Service Requests)
- My SPRs (Bugs)
- My ERs (Enhancement Requests)
- Fixed SPR list
- API Support
- My Products
- Register My Products**

References

- System Requirements
- Hardware and Graphics
- Registration and Activation
- Admin Guides
- Learning Resources
- Training
- CAD Admin Dashboard

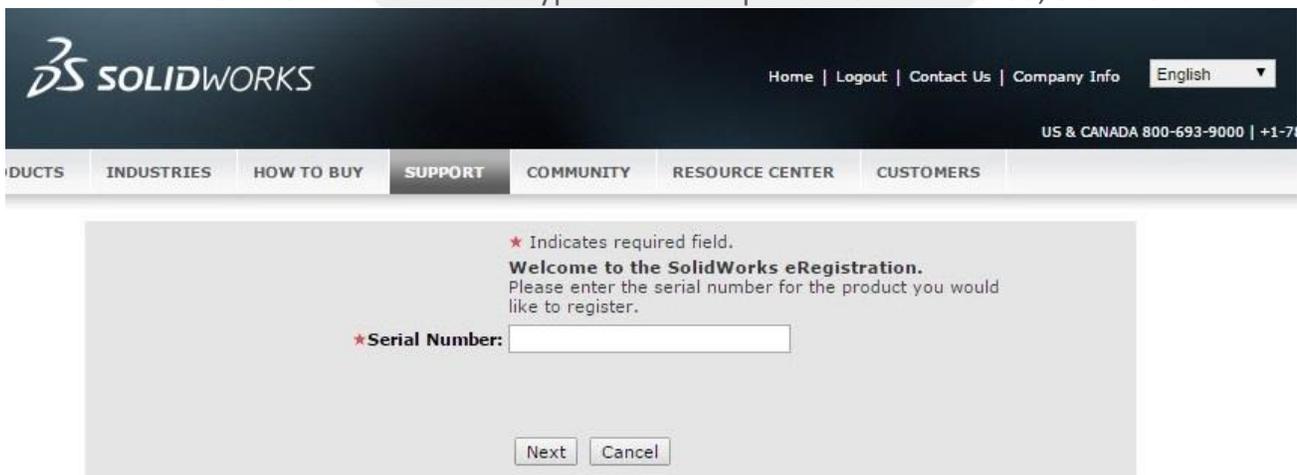
Download

- Downloads and Updates
- 3D Content Central
- API examples
- Educator Resources and Curriculum
- PhotoView 360 Appearances

Community

- Forums
- User Groups
- SolidWorks Express newsletter
- SolidWorks World
- Certification

- Here you will input your MySolidWorks Professional serial number.
- Remember, **this serial number is not the same as your SOLIDWORKS serial number** and it must be typed with no spaces. Once entered, click Next.



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PRODUCTS INDUSTRIES HOW TO BUY **SUPPORT** COMMUNITY RESOURCE CENTER CUSTOMERS

* Indicates required field.
Welcome to the SolidWorks eRegistration.
Please enter the serial number for the product you would like to register.

*Serial Number:

Next Cancel

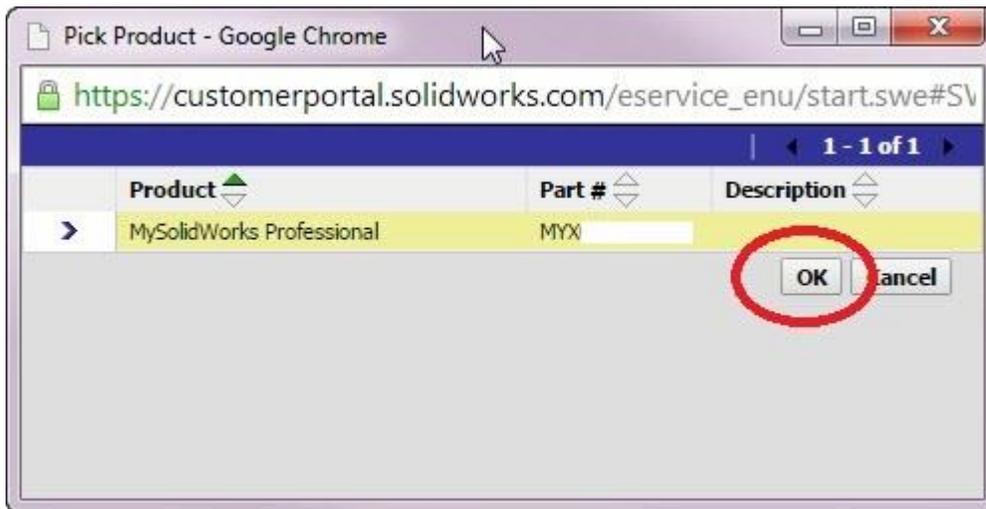
- The next screen will ask you to select a Version. Click the Check Mark box to get a product list. From this list select “MySolidWorks Professional” and click OK.



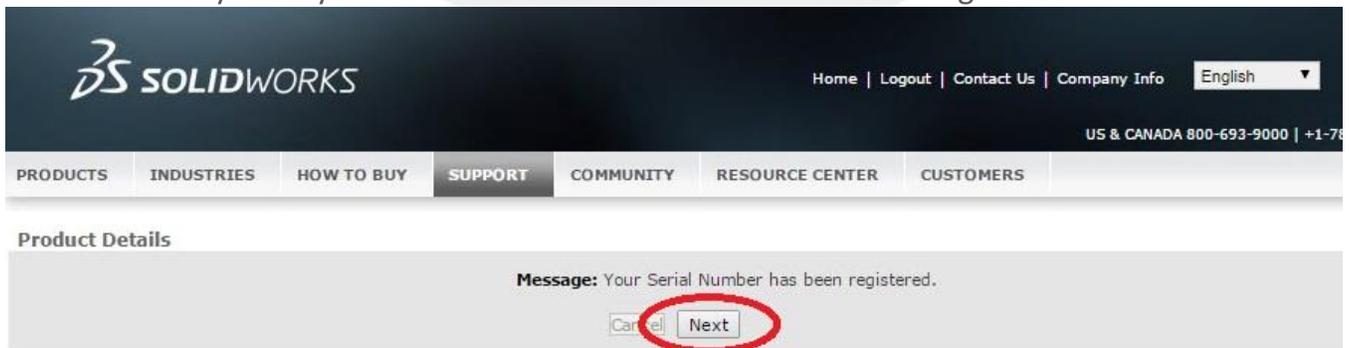
* Indicates required field.
Please click button for the pop-up window and then click to select the Version you would like to register.

*Version: 

Next Cancel

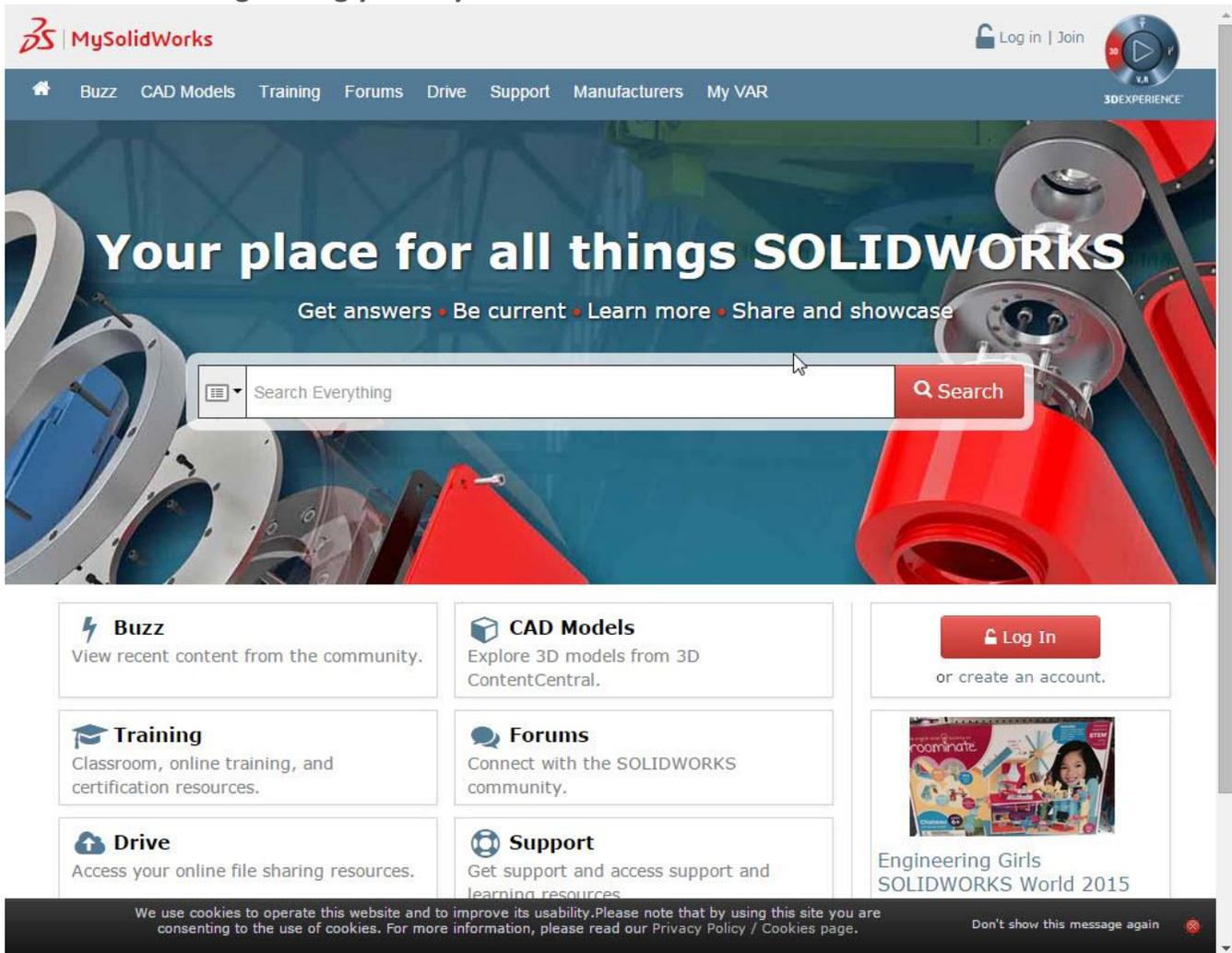


- If you have performed this correctly you will receive a confirmation message that your MySolidWorks Professional number has been registered. Click Next.



📦 You can now log into MySolidWorks using your Customer Portal account credentials and begin taking advantage of your MySolidWorks Professional account.

NOTE: It may take 15-30 minutes for your MySolidWorks credentials to update after registering your MySolidWorks Professional serial number.



LINKS:

MySolidWorks: <http://my.solidworks.com/>

SolidWorks Customer Portal: <https://customerportal.solidworks.com/>

MySolidWorks Professional Announcement:

<http://blogs.solidworks.com/solidworksblog/2014/10/announcing-mysolidworks-professional.html>

